

Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending FEBRUARY'2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	10	10	10			13
2	SEBI (SCORES)	0	11	11	11			17
3	Stock Exchanges(if relevant)	0	0	0	0			0
4	Other Sources (SMART ODR)	0	0	0	0			0
5	Grand Total	0	21	21	21			0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month-wise data for the current financial year 2024-2025,2025-26

SN	Month	Carried forward from month	Received	Resolved	Pending
1	2	3	4	5	6
1	Apr-24	0	107	107	NIL
2	May-24	0	97	97	NIL
3	Jun-24	0	100	100	NIL
4	Jul-24	0	79	79	NIL
5	Aug-24	0	62	62	NIL
6	SEPTEMBER'24	0	85	85	NIL
7	OCTOBER'24	0	46	46	NIL
8	NOVEMBER'24	0	44	44	NIL
9	DECEMBER'24	0	40	40	NIL
10	JANUARY'25	0	23	23	NIL
11	FEBRUARY'25	0	21	21	NIL
12	MARCH'25	0	16	16	NIL
13	APRIL'25	0	37	37	NIL
14	MAY'25	0	24	24	NIL
15	JUNE'25	0	14	14	NIL
16	JULY'25	0	27	27	NIL
17	AUGUST'25	0	14	14	NIL
18	SEPTEMBER'25	0	30	30	NIL
19	OCTOBER'25	0	29	29	NIL
20	NOVEMBER'25	0	42	42	NIL
21	DECEMBER'25	0	20	20	NIL
22	JANUARY'26	0	25	25	NIL
23	FEBRUARY'26	0	21	21	
	TOTAL	0	1003	1003	

Trend of annual (financial year) disposal of complaints (for 5 year on rolling basis) *

SN	Year	Carried forward from Previous year	Received	Resolved	Pending
1	2017-18	0	190	190	0
2	2018-19	0	87	87	0
3	2019-20	0	58	58	0
4	2020-21	0	16	16	0
5	2021-22	0	1068	1068	0
7	2022-23	0	586	586	0
8	2023-24	0	1155	1155	0
9	2024-25	0	720	720	0
10	2025-26	0	273	273	0
	Grand Total	0	4153	4153	0